

Notice of Data Security Incident

Southern Arkansas Tech University (“SAU Tech”) is providing notice of a data security incident that may have impacted personal information provided to SAU Tech by a limited number of employees or students. Below is more information on what happened, and the steps taken by SAU Tech in response.

What Happened?

In October 2024, we discovered suspicious activity associated with our computer systems. We implemented our incident response protocols, engaged independent cybersecurity specialists, and began an investigation to determine the scope and extent of the incident. We also notified law enforcement. The investigation determined that an unauthorized user gained access to SAU Tech’s systems and may have copied files containing some personal information while present on our systems. We worked with a vendor to review the impacted data, and on March 18, 2025, determined that a limited amount of student and employee personal information may have been affected, including names and some combination of addresses, Social Security numbers, driver’s license numbers, financial information, and limited health information.

What We Are Doing:

We have taken steps to prevent this kind of event in the future, such as performing a global password reset, deploying endpoint detection monitoring and response software on all systems, and implementing additional security controls. Additionally, we are offering identity protection services through IDX. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do:

Individuals should remain vigilant for incidents of identity theft or fraud by reviewing bank account and other financial statements, as well as credit reports, for suspicious activity. Incidents of identity theft should be reported to law enforcement or the attorney general. Recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on a credit file can be found at www.identitytheft.gov.

If you think your information may have been impacted by this incident, please call 1-800-939-4170, Monday-Friday from 9am to 9pm Eastern Time. Protecting personal information is important to us, and we sincerely apologize for any concern this incident may cause.