

SAU Tech				Nov-09		485	
Fall 2009 Student Opinion Survey Composition of Survey Population (Survey Population = 485 Students)							
		<u>Number</u>	<u>% of Survey</u>			<u>Number</u>	<u>% of Survey</u>
<b><u>Race:</u></b>	White Non-Hispanic	284	58.6%	<b><u>Educational Background:*</u></b>			
	Black Non-Hispanic	160	33.0%	<b>High School Graduate of:</b>			
	Other Minorities	34	7.0%		< 1 year	127	26.2%
	No Response	7	1.4%		1 - 2 years	115	23.7%
					3 - 5 years	82	16.9%
<b><u>Gender:</u></b>	Male	250	51.5%		6 - 10 years	43	8.9%
	Female	227	46.8%		11 - 18 years	51	10.5%
	No Response	8	1.6%		> 18 years	49	10.1%
				<b>Earned GED</b>		44	9.1%
<b><u>Age:</u></b>	16-19	207	42.7%				
	20-24	131	27.0%				
	25-34	73	15.1%	<b><u>Degree Sought:</u></b>			
	35-44	39	8.0%		Certificate	33	6.8%
	45-54	21	4.3%		Technical Certificate	122	25.2%
	55+	8	1.6%		Associate	319	65.8%
	No Response	6	1.2%		No Response	11	2.3%
<b><u>Marital Status:</u></b>				<b><u>Various Statistics:*</u></b>			
	Single	343	70.7%		1st-time Entering	172	35.5%
	Married	95	19.6%		Prior credit @ Tech	352	72.6%
	Divorced	31	6.4%		One-way Commute > 20 mi.	153	31.5%
	Widow(er)	2	0.4%		Currently Employed	224	46.2%
	Separated	7	1.4%				
	No Response	7	1.4%				

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										<u>How students learned about SAU Tech:*</u>	
<b><u>Student Status:</u></b>						<b><u>Via:</u></b>					
	Full-time	380	78.4%			Other		229	33.3%		
	Part-time	93	19.2%			Friend		214	31.1%		
	No Response	12	2.5%			Mail Out		102	14.8%		
						Radio		57	8.3%		
						Billboard		45	6.5%		
						Newspaper		41	6.0%		
<b><u>Degree Intent:</u></b>											
	Degree-Seeking	367	75.7%								
	Non-Deg/No Resp	42	8.7%								

SAU Tech		Fall 2009 Student Opinion Survey						Nov-09	
		Other Assessment Indicators						<b>BASE:</b>	485
<b>At the time of applying for admission, SAU Tech was:</b>		<b>Reasons for attending SAU Tech:</b>						<u>Number</u>	<u>% of Survey</u>
		<u>Number</u>	<u>% of Survey</u>	[Student was asked to check 3 top reasons]					
	First Choice	315	64.9%	Convenient location of the school				269	18.3%
	Second Choice	96	19.8%	Low cost of attending				210	14.3%
	Third Choice	35	7.2%	Opportunity for personal success				146	9.9%
	Fourth Choice or Lower	30	6.2%	Tech offered what I wanted				142	9.7%
	No Response	9	1.9%	Prepare for "job to be obtained"				140	9.5%
		<b>485</b>	<b>100.0%</b>	Work while attending school				115	7.8%
				Personal interest				108	7.3%
<b>If starting college over, would you choose SAU Tech?</b>				Size of the school				91	6.2%
	Definitely Yes	224	46.2%	Availability of financial aid				85	5.8%
	Probably Yes	143	29.5%	Improvement of existing "job skills"				73	5.0%
	Probably No	42	8.7%	Tech's educational reputation				35	2.4%
	Uncertain	52	10.7%	Advice of another person				31	2.1%
	Definitely No	12	2.5%	My friends attend SAU Tech				25	1.7%
	No Response	12	2.5%					<b>1470</b>	<b>100.0%</b>
		<b>485</b>	<b>100.0%</b>						
<b>Overall rating of the personnel employed by SAU Tech:</b>		<b>Current intention regarding completion of goal(s) at SAU Tech:</b>							
	<b>5</b> Excellent	216	44.5%	[Student was asked to indicate one major goal]					
	<b>4</b> Good	189	39.0%	Complete a certificate or degree				233	48.7%
	<b>3</b> Average	65	13.4%	Complete, then transfer to another school				124	25.9%
	<b>2</b> Below Average	6	1.2%	Obtain the 'basics', then transfer				30	6.3%
	<b>1</b> Very Inadequate	3	0.6%	Work part-time, attend part-time				25	5.2%
	No response	6	1.2%	Undecided				22	4.6%
	<b>Average Rating</b>	<b>4.22</b>	<b>100.0%</b>	Attend for personal satisfaction				19	4.0%
				Attend based on job requirements				16	3.3%
				Continue as long as finances last				9	1.9%
								<b>478</b>	<b>100.0%</b>

SAU Tech	Fall 2009 Student Opinion Survey					Nov-09	
	Other Assessment Indicators					BASE:	485
<i>Recommendation of SAU Tech to others:</i>		Number	% of Survey	<i>Students' perception of SAU Tech's 3 main goals:</i>		Number	% of Survey
Yes, I recommend Tech		453	93.4%	Provide job entry level skills/certif & degrees		367	27.6%
No, do not recommend Tech		17	3.5%	Provide continuing educ/enhance job skills		334	25.1%
No Response		15	3.1%	Provide first 2 yrs of univ transfer program		276	20.7%
		<b>485</b>	<b>100.0%</b>	Provide job placement		244	18.3%
				Provide extracurricular activities		70	5.3%
				Provide cultural outlets for students/community		41	3.1%
						<b>1332</b>	<b>100.0%</b>

<b>Student Opinion Survey</b>	<b>Southern Arkansas University Tech</b>				<b>November 2009</b>	
	<b>College Services and Characteristics</b>					
	<b>Fall 2005 through Fall 2006, Fall 2008 and Fall 2009</b>					
	<b>RATING: 5=Excellent 4=Good 3=Average 2=Poor 1=Unsatisfactory</b>					

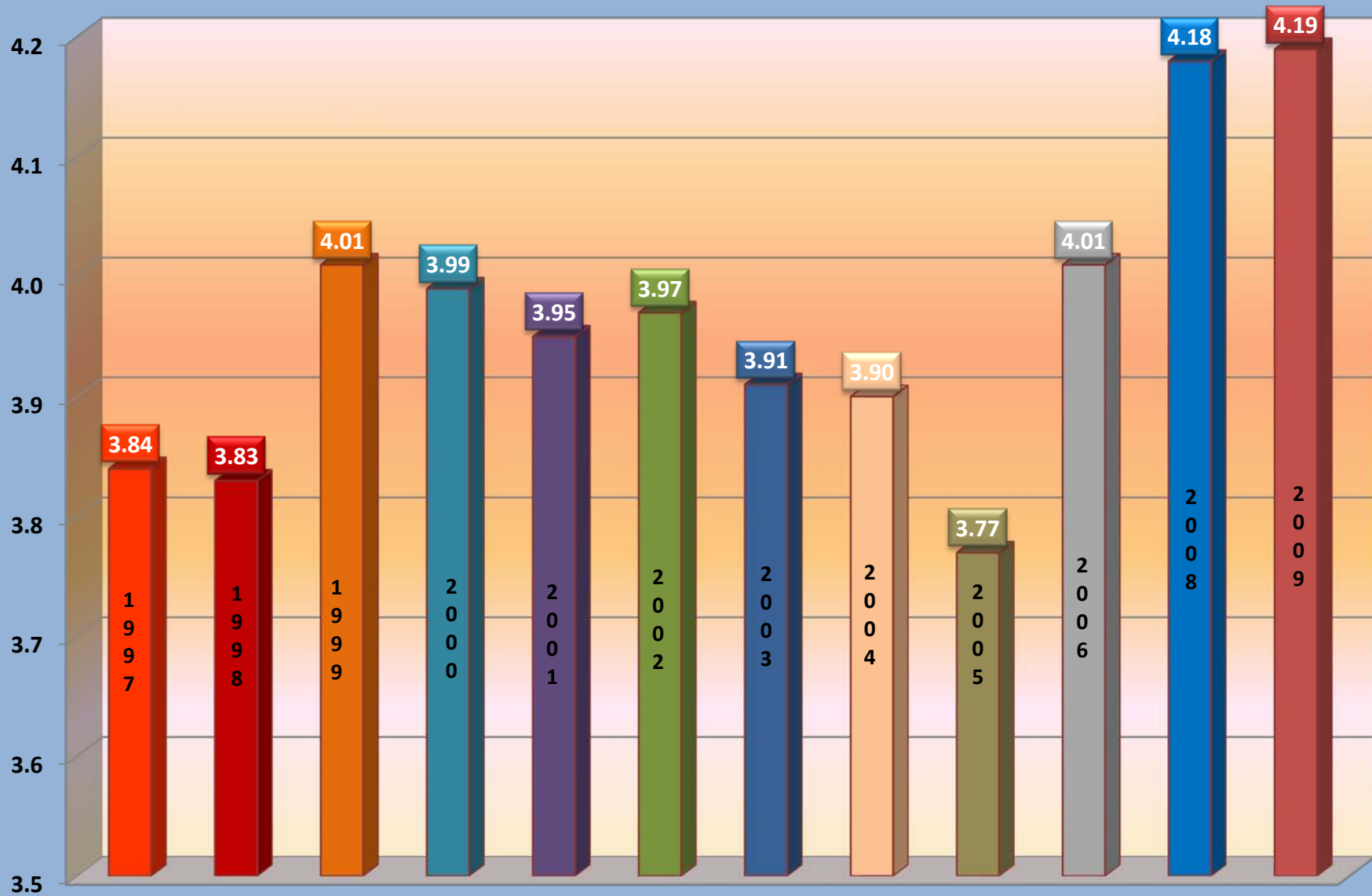
		Fall 2005		Fall 2006		Fall 2008		Incr / Decr	Fall 2009		Change: Incr / (Decr)	
Survey Population:		164		84		174		Prior Year	485		Prior Year	Prior 2 Yrs
		FALL 2005		FALL 2006		FALL 2008		Fall 2006 to	FALL 2009		Fall 2008 to	Fall 2006 to
#	College Service/Characteristic	Rank	Rating	Rank	Rating	Rank	Rating	Fall 2008	Rank	Rating	Fall 2009	Fall 2009
1	General registration process	5	3.99	4	4.13	7	4.27	0.14	12	4.26	(0.01)	0.13
2	Campus appearance/condition	11	3.93	18	3.99	14	4.21	0.22	24	4.10	(0.11)	0.11
3	Personal counseling	26	3.50	14	4.04	27	4.06	0.02	25	4.10	0.04	0.06
4	Billing/fee payment procedure	21	3.78	18	3.99	26	4.07	0.08	26	4.08	0.01	0.09
5	Financial aid services	12	3.91	8	4.08	20	4.14	0.06	17	4.20	0.06	0.12
6	Faculty availability to student	1	4.10	7	4.10	12	4.23	0.13	3	4.32	0.09	0.22
7	Faculty academic advising	16	3.84	8	4.08	17	4.19	0.11	11	4.26	0.07	0.18
8	Assistance by non-faculty	28	3.32	30	3.75	25	4.08	0.33	27	4.05	(0.03)	0.30
9	Extracurricular activities	31	2.94	31	3.57	30	3.71	0.14	30	3.79	0.08	0.22
10	Variety of course offerings	22	3.74	27	3.91	28	4.05	0.14	23	4.10	0.05	0.19
11	Attitude of faculty	1	4.10	12	4.05	9	4.26	0.21	10	4.28	0.02	0.23
12	Flexibility of programs of study	14	3.87	16	4.02	19	4.15	0.13	19	4.19	0.04	0.17
13	Student voice in policies	29	3.25	29	3.77	29	3.86	0.09	29	3.96	0.10	0.19
14	Instructional aids (e.g. labs, computers)	6	3.98	14	4.04	7	4.27	0.23	8	4.28	0.01	0.24
15	Academic support (e.g. tutoring)	25	3.59	23	3.98	21	4.13	0.15	18	4.20	0.07	0.22
16	Attitude of Staff	3	4.05	18	3.99	9	4.26	0.27	13	4.25	(0.01)	0.26
17	Preparation for "next step" of my career	18	3.81	18	3.99	3	4.32	0.33	6	4.29	(0.03)	0.30
18	Faculty knowledge of subject matter	4	4.04	10	4.06	4	4.31	0.25	1	4.40	0.09	0.34
19	SAU Tech's interest in me personally	24	3.72	26	3.95	21	4.13	0.18	21	4.14	0.01	0.19
20	Administration's response to student	22	3.74	24	3.97	21	4.13	0.16	20	4.15	0.02	0.18
21	Quality of instruction	10	3.94	12	4.05	17	4.19	0.14	2	4.32	0.13	0.27
22	Course content	6	3.98	17	4.01	9	4.26	0.25	5	4.31	0.05	0.30

<b>Student Opinion Survey</b>	<b>Southern Arkansas University Tech</b>	November 2009
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		Fall 2005		Fall 2006		Fall 2008		Incr / Decr	Fall 2009		Change: Incr / (Decr)	
Survey Population:		164		84		174		Prior Year	485		Prior Year	Prior 2 Yrs
		<u>FALL 2005</u>		<u>FALL 2006</u>		<u>FALL 2008</u>		Fall 2006 to	<u>FALL 2009</u>		Fall 2008 to	Fall 2006 to
#	College Service/Characteristic	Rank	Rating	Rank	Rating	Rank	Rating	Fall 2008	Rank	Rating	Fall 2009	Fall 2009
23	Size of classes	8	3.96	1	4.19	12	4.23	0.04	4	4.31	0.08	0.12
24	Library services	18	3.81	25	3.96	6	4.29	0.33	14	4.25	(0.04)	0.29
25	Bookstore services	15	3.86	10	4.06	16	4.20	0.14	22	4.11	(0.09)	0.05
26	Food Services	30	3.22	28	3.86	24	4.11	0.25	28	4.00	(0.11)	0.14
27	Overall learning environment	8	3.96	3	4.18	5	4.30	0.12	7	4.29	(0.01)	0.11
28	Racial harmony on campus	20	3.80	5	4.11	1	4.41	0.30	15	4.24	(0.17)	0.13
29	Testing/grading system	16	3.84	5	4.11	14	4.21	0.10	16	4.23	0.02	0.12
30	The "personal touch"	27	3.47	18	3.99	-	-	#VALUE!	-	-	#VALUE!	#VALUE!
31	Overall impression of SAU Tech	12	3.91	1	4.19	2	4.34	0.15	9	4.28	(0.06)	0.09
<b>All Services/Characteristics</b>		<b>3.77</b>		<b>4.01</b>		<b>4.18</b>		<b>0.17</b>	<b>4.19</b>		<b>0.01</b>	<b>0.18</b>

# OVERALL SERVICE RATINGS SUMMARY CHART

## 2009 Student Opinion Evaluation



**Southern Arkansas University Tech**  
**All Services and Characteristics**  
**Fall 1997 - Fall 2004, Fall 2006, Fall 2008 & Fall 2009**

<b>Year</b>	<b>Average Rating</b>
1997	3.84
1998	3.83
1999	4.01
2000	3.99
2001	3.95
2002	3.97
2003	3.91
2004	3.90
2005	3.77
2006	4.01
2008	4.18
2009	4.19